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**PATENT APPLICATION**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of

Docket No: Q63542

Werner BLUMENSTOCK, et al.

Appln. No.: 09/839,419

Group Art Unit: 2685

Confirmation No.: 3448

Examiner: Duc M. NGUYEN

Filed: April 23, 2001

For: SYSTEM AND METHOD FOR REMOTE MAINTENANCE  
AND/OR REMOTE DIAGNOSIS OF AN AUTOMATION  
SYSTEM BY MEANS OF ELECTRONIC MAIL

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**AMENDMENT UNDER 37 C.F.R. §1.111**

**MAIL STOP NON-FEE AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**FILED**  
DEC 29 2003

Sir:

In response to the Office Action dated September 25, 2003, please amend the above-identified application as follows on the accompanying pages. In view of the closure of the U.S. Patent and Trademark Office on Thursday and Friday, December 25 and 26, 2003, the filing of this document on Monday, December 29, 2003, is considered timely.

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